

## Chronology of Issues with Oro-Medonte

- October 14, 2015 - Skyline presents Waste Water Treatment Plant 2016 Operating Plan to affected residents and announces a significant increase in rates due to prior years shortfalls, increased operating costs and other required capital expenditures. Robin Dunn, CAO commits to an audit of Skyline's wastewater billing increase request and to report findings by March 31, 2016. Mr. Dunn also agrees to include community representatives on the township investigating team as requested by Helen McRae.
- October 28, 2015 - Township Staff Report to Council recommends fee increase (15%) to \$381.08 based on Skyline Utilities Services Inc Waste Water Treatment Plant 2016 Operating Plan as presented to residents on October 14.
- November 16, 2015 - Meeting held with Mayor Hughes, Robin Dunn, Councillor Coutanche, Michelle Jakobi, and resident wastewater group consisting of Helen MacRae, Len Watson and Bruce Griffin to discuss the Skyline wastewater issues. No additional meetings or responses to requests were forthcoming from Robin Dunn from that date to the present.
- Nov/Dec 2015 - Resident wastewater group identifies a number of financial discrepancies in the wastewater information presented by Skyline.
- December, 2015 - Resident wastewater group issues wastewater questions to the Township based on Skyline's presentation.
- January 8, 2016 - Township replies to first set of wastewater questions with little detail citing confidentiality agreements with Skyline that fall under a privileged solicitor/client information clause.
- January 8, 2016 - Resident wastewater committee issues wastewater questions to Skyline and receives high level responses to questions 2 weeks later.
- February 1, 2016 - Resident wastewater group issues a second set of wastewater questions to Skyline regarding wastewater financial discrepancies.
- February 2016 - Following analysis of the KPMG wastewater report by the resident wastewater group, the HVPOA Board of Directors agrees to advocate on behalf of the affected residents.
- February 9, 2016 - Skyline replies to second set of wastewater questions, financial discrepancies still unanswered.
- March 22, 2016 - Robin Dunn continues to ignore calls for a meeting with the new HVPOA wastewater team and with the March 31 commitment by Robin Dunn fast approaching, the HVPOA issues a letter to council indicating it is advocating on behalf of residents and outlined its concerns in detail regarding financial discrepancies with the Skyline wastewater presentation and requests the township respond to the questions the residents submitted.

- April 12, 2016 - Councillor Coutanche attends HVPOA Board of Directors meeting and indicates Robin Dunn has been unable to arrange a meeting with Skyline to discuss wastewater. It is interesting to note that at the CR-22 PIC, we requested Councillor Coutanche approach Mr. Paul Mondell who was engaged in a conversation with Mayor Hughes, and ask Mr. Mondell about when they can meet with the township. Mr. Mondell was surprised that the wastewater issue was still ongoing.
- April 25, 2016 - HVPOA issues a letter to Councillor Coutanche requesting she intervene on behalf of residents and facilitate getting answers to the outstanding wastewater questions. No answers have been provided from that time to the present.
- Summer 2016 – Township engages KPMG to study wastewater and report back to council in late summer 2016.
- Fall 2016 - Council request staff to meet with Skyline to understand the financial details of their wastewater business and to explore any financial discrepancies that may change the residential charges. No answers have been provided from that time to the present.
- January 9, 2017 - KPMG presents: Water, Storm water, Communal Tile Bed and Wastewater Rate Analysis to township council.
- March 2, 2017 - HVPOA issues formal letter to Mayor and Council asking for answers to outstanding wastewater questions as well as requesting more information on KPMG's proposed new rate structures for water, wastewater and stormwater. Questions were included in the correspondence to council. No answers to the correspondence have been provided from that time to the present.
- March 22, 2017 - Council meeting held where staff recommend 3 options in a motion for new water charges to municipal water users and that the chosen option be passed into by-law on April 26, 2017 to be effective July 1, 2017.
- March 24, 2017 - HVPOA meets with Mayor Hughes and Councillor Coutanche to discuss water rates, wastewater issues, and residential development issues.
- April 1, 2017 - Township publishes FAQs on their website with high level information regarding rates.
- April 4, 2017- HVPOA publishes communique to members and includes HVPOA's water questions and Township's answers contained in the FAQs, and announcement of water PIC on April 10.
- April 10, 2017 - PIC held at the Heights. Michelle Jakobi, KPMG and Robin Dunn were queried why the KPMG model updated with published township numbers, generates lower fixed and variable rates than the township proposal. We believe that either the 2,500 customers and/or the 211 m<sup>3</sup> may be overstated but township staff were unable to confirm.

- April 22, 2017 - HVPOA gives deputation using 3 pieces of Township data that the township later declares erroneous - (2,500 water customers as stated on the Oro-Medonte website, average annual consumption of 211 cubic metres of water per customer as stated at the water PIC, and "other revenue" of approximately \$50K taken from the then current financial statements).
- April 23, 2017 - Conference call requested by Mark DesLauriers, CFO where HVPOA was informed that the 2,500 water customers number includes approximately 300 Skyline private water customers not municipal customers and that the number should be around 2,200; the 211 m<sup>3</sup> average annual consumption is overstated and the tipping point number he used in his online calculator is 182 m<sup>3</sup>; finally that they diverted revenue from the "other revenue" line and the other revenue number we used is overstated by \$26K. 2,500 water customers is still the number of township water customers published on the township website, 211 m<sup>3</sup> was published at the PIC and other revenue was in the original financial reports published by the township and then approximately all but \$25K was moved to another account.
- Late April 2017 - Township publishes a memorandum regarding the deputation given by the HVPOA at the April 22 Council meeting stating the HVPOA used erroneous data, to which the HVPOA requests a retraction. No response from the township.
- December 31, 2017 – Robin Dunn still has not reported on the concerns and discrepancies reported by the HVPOA to the Township in December 2015.
- December 9, 2017 - HVPOA learns that on December 13<sup>th</sup> Council will vote on a Skyline water rate increase of 10% effective January 1, 2018 and, that the unjustified Skyline request was dated October 3, 2017 whereby Skyline instructed the Township to increase the quarterly charge, and that Council was officially receiving the letter on December 13<sup>th</sup> – the same day it was voting on the increase.
- December 13, 2017 – HVPOA asks to speak at Council to request Council defer the vote on a Skyline water rate increase of 10% until Skyline provides detailed justification for the water rate increase and that Council disclose the justification to the affected residents. The Township CAO stated that contractually they had no authority to demand justification and essentially Skyline can dictate the new rate.
- December 18, 2017 – HVPOA requests from Councillor Coutanche a copy of the water agreement between Skyline and Oro-Medonte. Several days later Councillor Coutanche reported that the CAO indicated that the agreement is confidential and that the HVPOA could not obtain a copy.
- December 2017 – HVPOA receives information and documents identifying a MOECC Provincial Officers Order Number 1-CEMTW that was served to Skyline

on December 21, 2015 for drinking water system violations dating back to December 18, 2014. The remediation of the violations was reported in a Notice of Completion dated December 12, 2016, a full two years from the time the issues were uncovered by the MOECC. This gravely concerned the HVPOA who called the MOECC to verify the documents are authentic.

- December 2017 – HVPOA receives copies of water agreements between HV Ltd./Savil Investments/Oro-Medonte dated May 22, 1980, an amending agreement date February 10, 1982, and a 1991 agreement between Oro-Medonte/Horseshoe Savil Ltd./Horseshoe Resort Corp./Savil Investments. The documents permit the township to request justification for increases of more than cost of living as per the Statistics Canada index and they are not confidential as the CAO indicated.