



April 25, 2016

Councilor Coutanche,

I am writing to you as President of the Horseshoe Valley Property Owners Association (HVPOA) to follow up on the March 22nd letter that I sent to the Mayor and Township Council.

The HVPOA, largely with assistance from the residents in Landscapes, Horseshoe Valley Lands, Horseshoe Ridge Homes and High Vista condos, put considerable effort into researching and subsequently drafting detailed information for council to act upon.

While we appreciate your update at our April 12th HVPOA Board meeting it seems unreasonable that we have not had an official response from the Mayor and would ask you to follow up on our behalf. Further, at the Board meeting you informed us about the letter being presented to council on April 13<sup>th</sup>. I have been asked to follow up with you on that item as well to see if the letter was discussed and if you supported the residents in providing any information for council or staff to consider.

You also informed the Board that Mr. Dunn was having difficulty getting a meeting with Skyline and while this is an obvious step in the process of discovering if and where financial discrepancies exist, the meeting with Skyline should not delay a decision in appropriately setting rates as set out in my letter. Rather, I would ask that if staff will be investigating discrepancies with Skyline, any rate increases be deferred until staff and council have fully addressed the requests in the letter, namely:

1. We request the township change wastewater billing by establishing full cost recovery rate classes that reflect a business/commercial rate class and a residential rate class. The 2016 rate for residential class should be based on the actual quarterly water consumption per residential user as per the actual metered water bills. This wastewater rate would be simple to implement for the township for all water metered users, as the process already exists for water consumption. Such a rate will encourage conservation, while supporting the township's environmental goals. The status quo flat rate billing system would not be considered environmentally friendly.
2. We also request the wastewater rates be reported on the Oro-Medonte website annually in the same fashion as the water consumption rates.

On March 17th, we requested a meeting with Mr. Dunn and have yet to receive a formal response. It was agreed that the Township would meet with residents and while it may take some time to arrange a meeting with Skyline, we would be encouraged if those resident meetings continue until a resolution is reached. It would be appreciated if you would look into this on behalf of the residents.



HORSESHOE VALLEY PROPERTY OWNERS ASSOCIATION

Helping to make Horseshoe Valley an even better place to live

We have also received copies of bills to the new townhomes in Horseshoe Valley Lands on Landscapes. While they were billed for water consumption from July - December/January 2015/26; they were not billed for waste water from July - September of 2014. Would you please look into this and let us know how the recovery of money for that billing period will occur?

Thank you for continuing to represent the concerns of our community,

Trish Campbell

President, HVPOA